

7TH INTERNATIONAL STUDENT CONFERENCE ON LOCAL SAFETY AND SECURITY



UNIVERZITET CRNE GORE
PRAVNI FAKULTET



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Faculty of
Criminal Justice and Security

PREVENTIVE ACTIONS FOR SAFETY IN TOURISM



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MEET OUR TEAM



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THE CONTENT

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Montenegro - country rich in natural beauty.

From the sea to the mountains in one day.

Increasingly featured on tourist maps.

Untouched nature attracts significant attention.

Rich history.

In a small area, the sea with stunning beaches, rivers with unique canyons, clear lakes and breathtaking mountains converge.



In one day, a curious tourist can enjoy a morning coffee on one of the many beaches of the Budva Riviera.



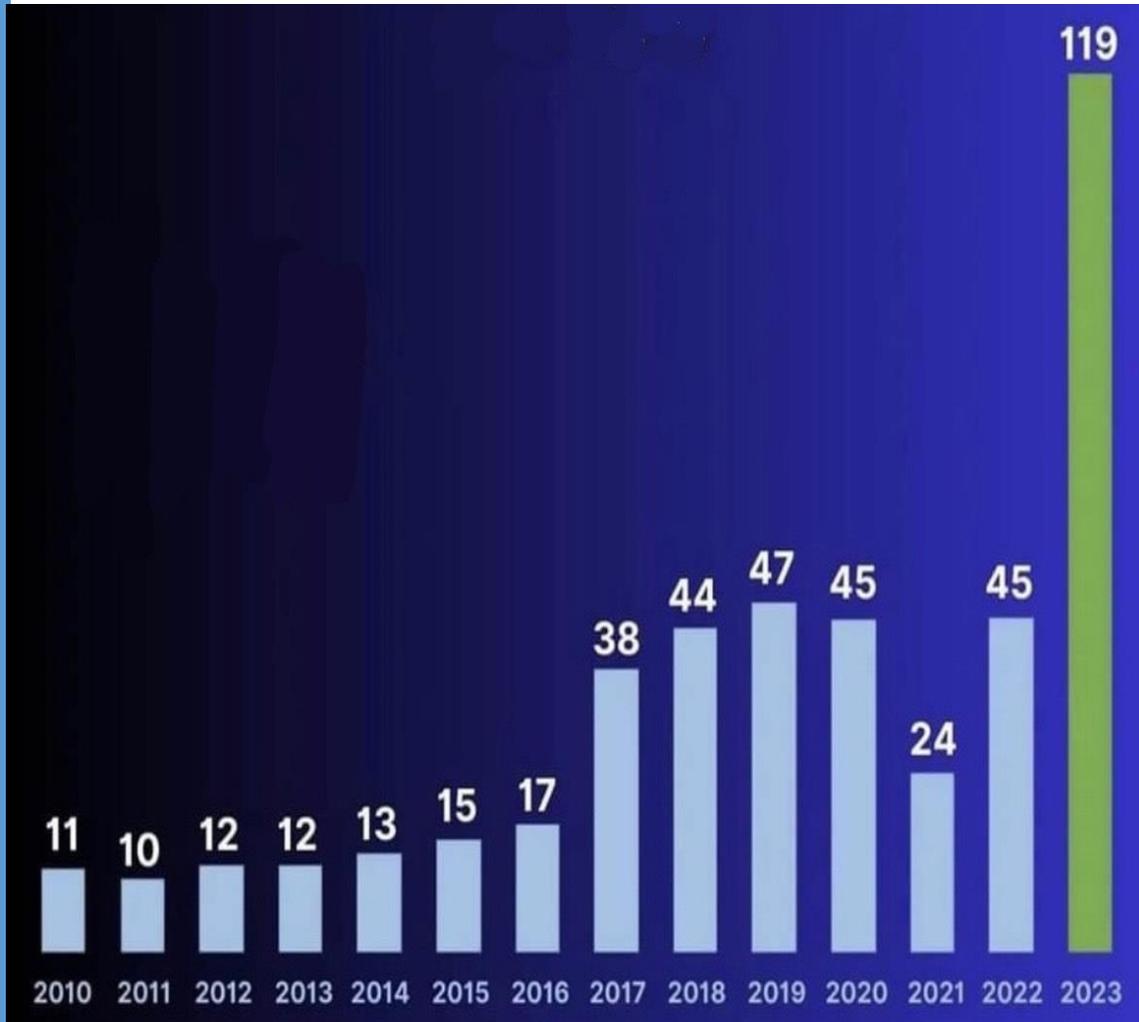
Have a lunch with the melody of birds at Lake Skadar.



And end the day by the fire on the Durmitor mountain.



Tourism is an essential component of the Montenegrin economy.



BUT

is it safe to travel to
Montenegro?



Here you can see the profit from tourism in Montenegro over the years

Montenegro is dealing with significant crime challenges, particularly organized crime, which might deter tourists.



5.90 Criminality score

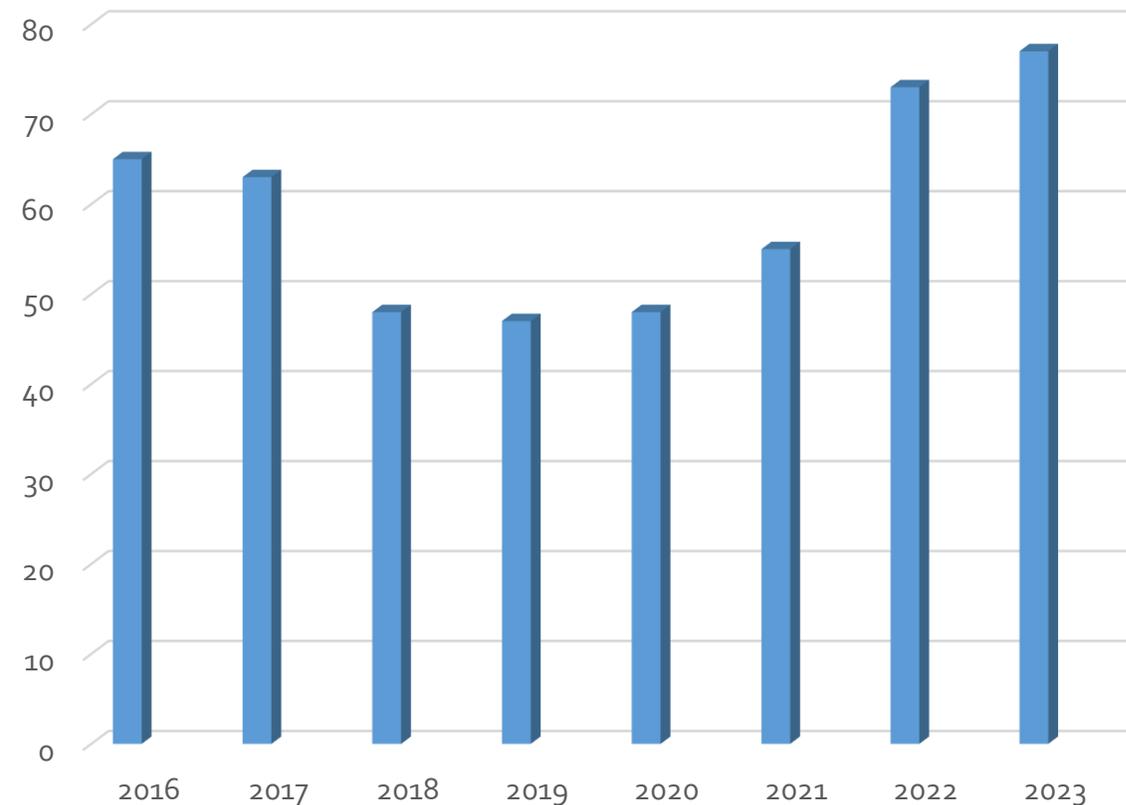
54th of 193 countries

5th of 44 countries in Europe

4th of 17 countries in Central & Eastern Europe

According to the Global Index of Organized Crime for 2023, our country is in fifth place in Europe.

Traffic accidents are also a significant problem. Narrow roads, sharp curves and traffic irregularities can be dangerous, especially for drivers and pedestrians unfamiliar with local conditions and regulations.



476 people died on Montenegrin roads in the past eight years, with 77 in 2023, 73 in 2022, 55 in 2021, 48 in 2020, 47 in 2019, 48 in 2018, 63 in 2017, and 65 in 2016.

Tourists are targets of:

Scams

Theft

Fake tourist offers

Dishonest sellers

Defective products

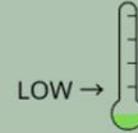
Faulty services

SAFETY IN MONTENEGRO FOR TRAVELERS



OVERALL

Montenegro is considered a safe country for local and international travelers who take basic standard precautions.



← MEDIUM

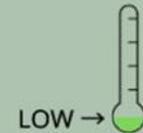
PICKPOCKETS & SCAMS

As any touristic destination in Europe, travelers should be aware of pickpocketers and scams.



NATURAL DISASTERS

Serious earthquakes are rare in Montenegro, but forest fires and floods may happen during the summer.



← LOW

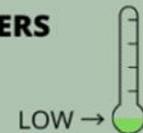
MUGGING

Muggings are not common in Montenegro, especially not armed robbery.



FOR SOLO FEMALE TRAVELERS

Women can safely travel through Montenegro alone, including going out and walking alone.



There is also danger from fake taxi drivers.

Some tourists got lost in the wild and vast mountain landscape or a national park while others got injured while mountain climbing or hiking.



Implementing video surveillance.



Cooperation with international organizations and neighboring countries in order to exchange information and joint actions against crime.



Educating tourists about potential dangers and providing advice on how to protect themselves can further contribute to a sense of safety.

SAFETY & TOURISM

- Safety and security are vital to providing quality in tourism.
- The tourist city must consider security as a major concern in its development strategy.
- The failure or success of a tourism destination depends on being able to provide a safe and secure environment.
- Key factor in the quality and development of tourism is in the fact that national authorities are responsible for ensuring protection.



ACTIVITIES

PREVENTIVE ACTIONS

REACTIVE ACTIONS

REALIZED VULNERABILITY

CRISIS RECOVERY

COMPENSATION FOR DAMAGES



The most effective security is proactive rather than reactive. We can see how much consequences has an occurred violation

PREVENTIVE ACTIONS

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graph TD; A[PREVENTIVE ACTIONS] --> B[SAFETY]; A --> C[SECURITY];
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SAFETY

Two aspects

SECURITY

Safety refers to the condition of being secure from harm, injury, or danger. It involves proactive measures and precautions to prevent accidents, minimize risks, and ensure well-being in various environments.

Protection of people and property from accidents, natural disasters.

Protection of people and property from malicious acts of person or a group.

SAFETY AND SECURITY PLAN

- Planning for tourism safety and security requires consideration of risks originating in four source areas:
- human and institutional environment outside the tourism sector
- the tourism sector and related commercial sectors
- the individual traveller (personal risks)
- physical or environmental risks (natural, climatological, epidemiological)

CONCEPTUAL FRAMEWORK FOR CONCRETE PREVENTIVE ACTIVITIES FOR SAFETY IN TOURISM

❑ PERFORM ANALYSIS, MONITORING, CASE STUDIES AND CONDUCT EVALUATION IN A ORDER TO COME TO A COCLUSION

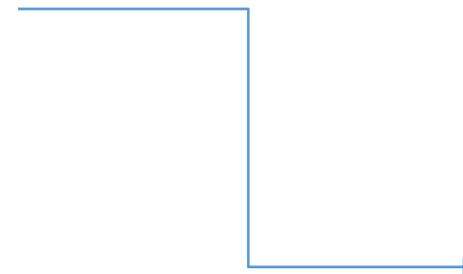
❑ MAKE STRATEGIES BASED ON ANALYSIS

❑ RESPONSE ON CHALLENGES AND RISKS

➤ Each of these activities is a step, necessary component which must be considered and they only united can be a weapon used to fight against challenges, risks like crime and distortions that crime causes in the whole system.

WHAT CAN BE DONE?

- ❑ CONTINUOUSLY EMPLOYEE EDUCATION, DEVELOPMENT AND USE OF NEW TECHNOLOGIES
- ❑ GUEST SAFETY EDUCATION AND INFORMATION OF LOCAL RULES, REGULATIONS
- ❑ CRISIS MANAGEMENT - IS IDENTIFYING THREATS TO AN ORGANIZATION, SYSTEM AND RESPONDING EFFECTIVELY TO THOSE THREATS
- ❑ COOPERATION
- ❑ CONTROL OF IMPLEMENTATION OF STRATEGIES



ESSENTIAL FIELDS

COOPERATION – NECESSARY PREVENTIVE MEASURE



FRAMEWORK FOR SAFETY AND SECURITY MANAGEMENT IN THE HOTEL INDUSTRY



The previously exposed list is not exhaustive, it is merely a suggested approach, which mixes together the integration of multiple- tier defense.

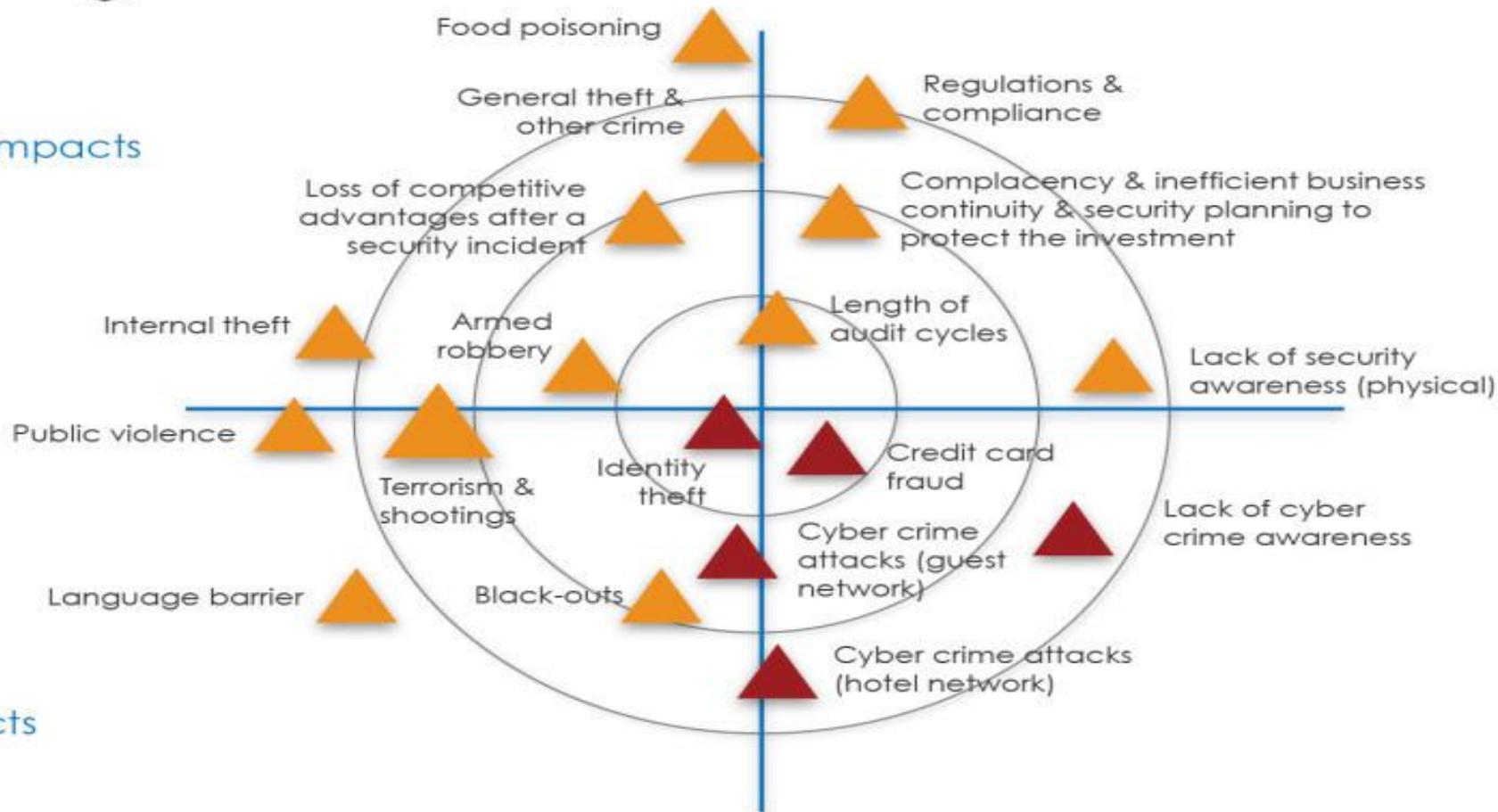
New developments in safety and security require new methods and approaches.

It is the moral and ethical responsibility of the hotels to protect guests from any vulnerability, mishap leading to their death and loss of baggage.

- **To comply with regulations:** Many countries have regulations in place that require hotels to implement security measures to protect guests and staff. Failure to comply with these regulations can result in fines and other penalties.
- **To prevent loss of property:** A hotel is a place where valuable property, such as electronics and jewellery, is often kept. A good security strategy can help to prevent theft and loss of property, which can be a significant cost and inconvenience to put right.
- **To respond effectively to security incidents:** A good security strategy can help a hotel to respond quickly and effectively to security incidents, such as robberies, violence, and personal threats.

Political & economical impacts

Stakeholder confidence



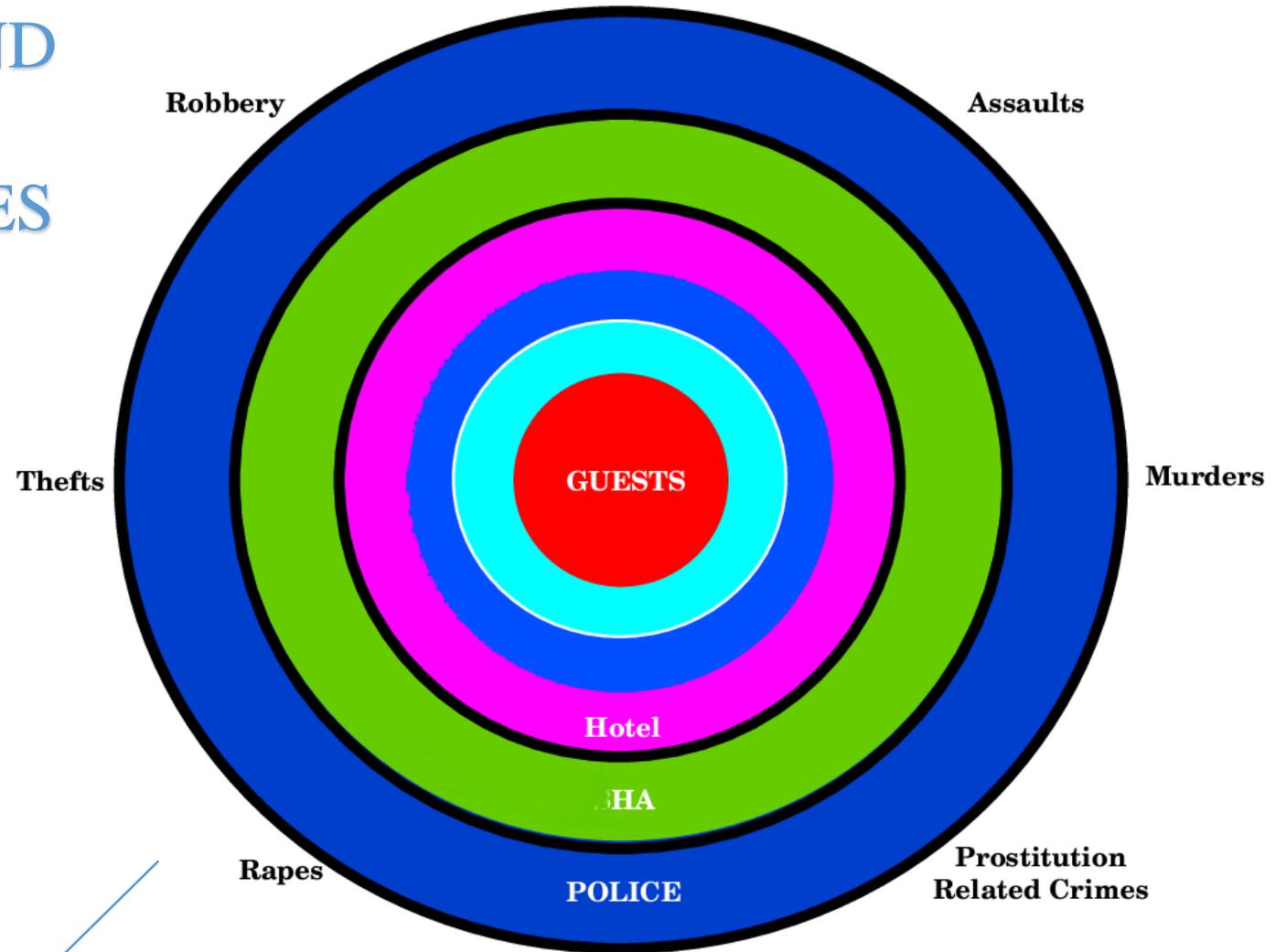
Global impacts

Technology

PREVENTIVE MEASURES AND SOLUTIONS IN THE ACCOMODATION CAPACITIES

- Design effective access control in hotel entrans / exits and public areas.
 - Types of access systems to guestroom door used: lock and key or electronic key card system.
- Cameras in entrances and public areas. Anti burglary system, detects and generates an alarm, detects breaking glass, violent entrance
 - Control of access

Multiple levels of protection



 Security Hardware in Hotel

 Security Procedures in Hotel

 Security Personnel in Hotel

HA - Hotel Association

BENEFITS OF GOOD SECURITY MANAGEMENT STRATEGY

Hotels should have clear and comprehensive security policies and procedures in place, and ensure that all staff are familiar with them. Creating a culture of security means that all staff are aware of and contribute to hotel security.

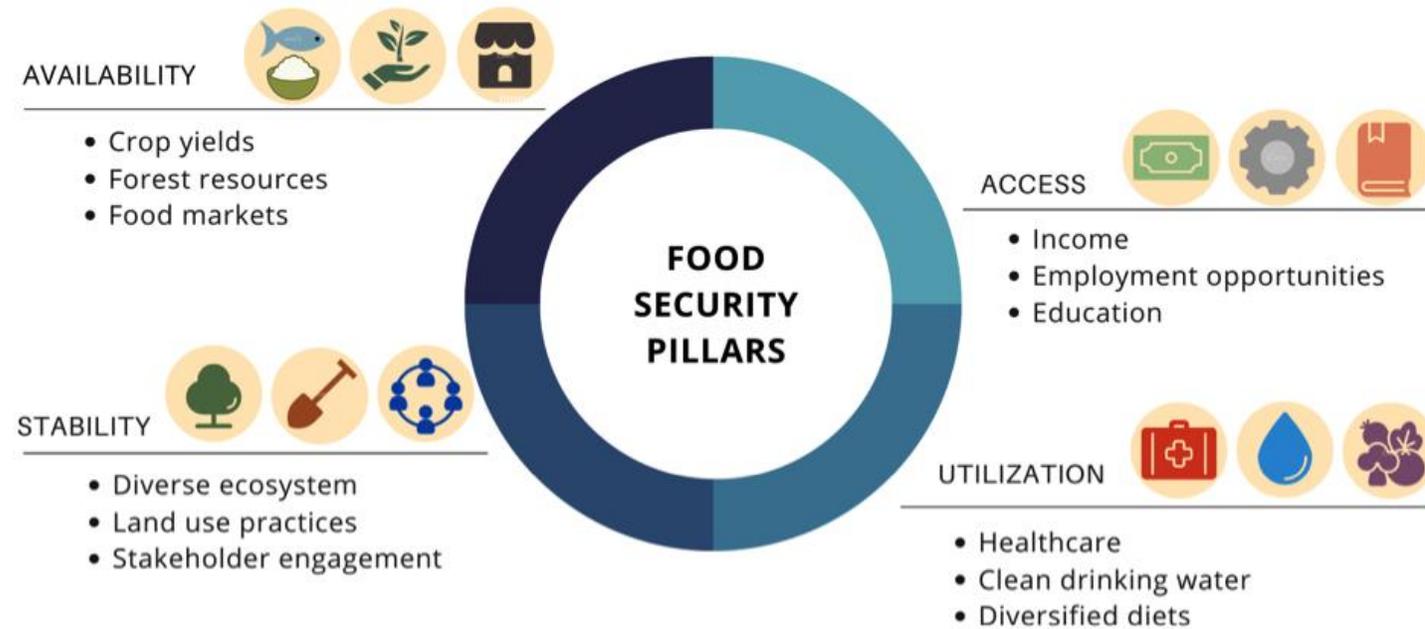
There are several benefits for hotels with a good security management strategy:

- **Increased peace of mind:** A good hotel security strategy can provide guests with a sense of security and safety, allowing them to relax and enjoy their stay without worrying about potential security threats.
- **Reduced risk of theft:** A hotel with effective security measures can reduce the risk of theft, which can be a concern for guests who may be carrying valuable items such as jewellery or electronics.
- **Protection from crime:** A good hotel security strategy can help to protect guests from crime, such as robberies, sexual assault, and other violent crimes.
- **Increased trust and reputation:** A hotel with a good security reputation can build trust with guests, who may be more likely to return to the hotel in the future or recommend it to others. This makes sound business sense.
- **Improved incident response:** Good hotel security management means that a hotel can respond quicker and more effectively to security incidents, such as medical emergencies, criminal activity or terrorist threats.



TOURISM AND FOOD SECURITY

Preventive actions



Preventive actions in the field of the food security are measures that refer to the procedures that must be considered in order to avoid potential health risks.

Food security is a basic human right. For millions, it's a right that's not being met.

4 STEPS TO FOOD SAFETY



CLEAN



SEPARATE



COOK



CHILL

PREVENTIVE ACTIONS TO PROVIDE FOOD SAFETY

- Food Safety is one of the most critical problems for the food industry, and prevention is the key. Unfortunately, there's no such thing as a 100% fool-proof way to prevent foodborne illnesses. But there are ways to reduce the risk and avoid common mistakes that can lead to food contamination.
- Preventive measures and controls are a better way to reduce the risk.
- From Codex's definition, food safety control measure means “any action and activity that can be used to prevent or eliminate a food safety hazard or reduce it to an acceptable level.”

1. Use Good Agricultural Practices

Use approved pesticides and herbicides

Practice proper irrigation and crop management

Maintain clean and sanitary facilities

2. Develop and Implement Food Safety Plans

Identify risks/hazards

Set up a defence against bacteria before anything occurs

3. Maintain Good Hygiene Practices, Including Plant Sanitation

According to HACCP principles, Sanitation is the fifth most important factor in ensuring food safety

Establish and follow strict cleaning procedures

Maintain cleanliness in all areas of the food establishment

Properly sanitise all utensils, equipment, and food contact surfaces

4. Follow Proper Cooking Methods

Cook food correctly

Know how to cook different food types

Use appropriately calibrated thermometers to ensure food has reached the correct temperature

5. Routine checks and controls by inspection of food safety

KEEPER OF ORDER AND PEACE - POLICE

The Police Force should provide and guarantee law enforcement against crime to protect the tourists at destination level.

- This requires coordination, cooperation on every level, correlation and connection of police efforts, comprehensive partnership with other government officials, the tourism operational sector, the media, nongovernmental organizations, and interested citizens' groups.
- The relationship between police cooperation and evolving social and political conditions is outlined, with emphasis on the impact of the increasing movement of people and goods across national boundaries and of changes in public attitudes toward specific crimes.



SAFE TOURIST SEASON

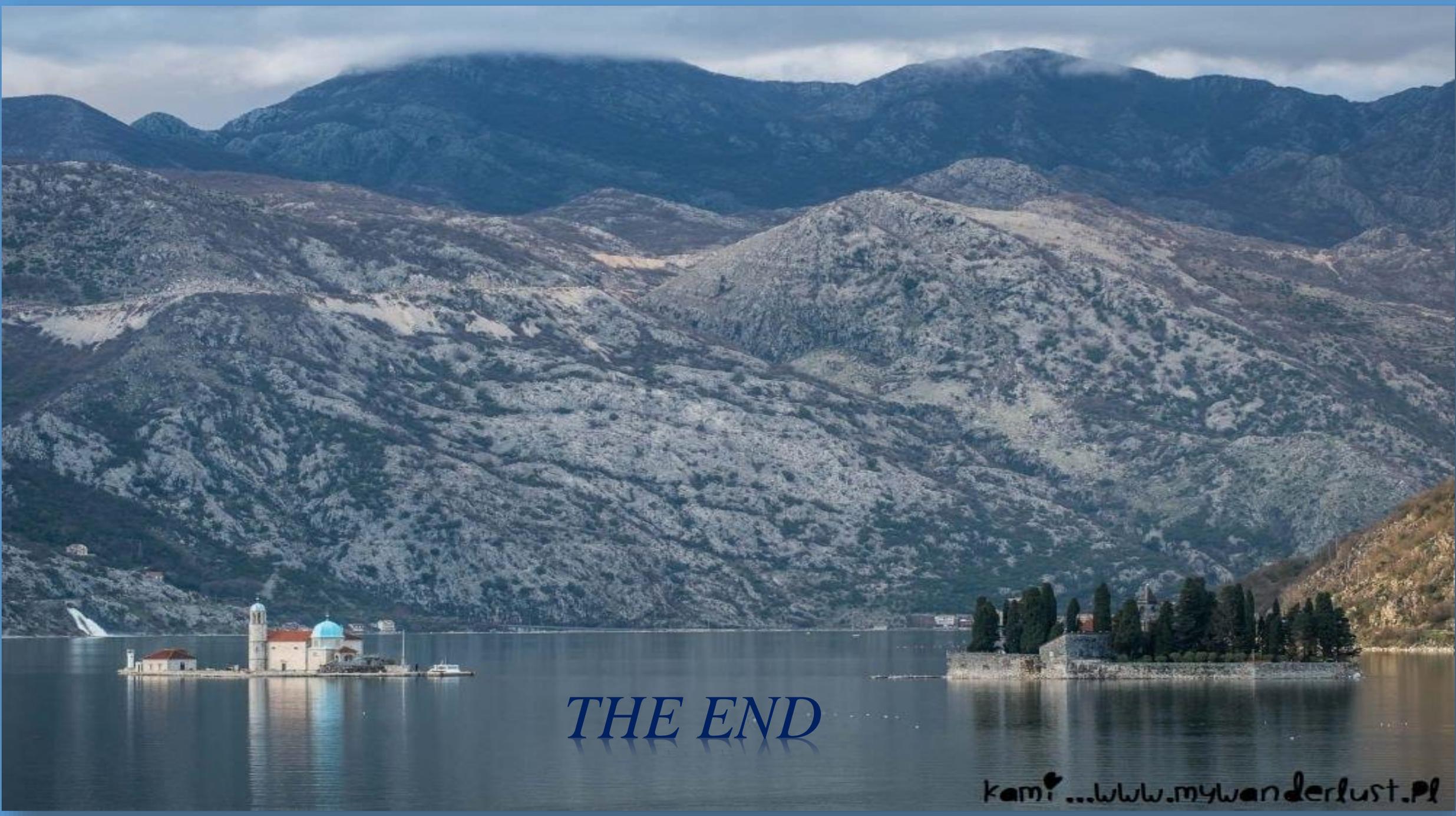
Joint patrols of the police of Montenegro with colleagues from six countries present realization of the „Safe Tourist Season” project.

The aim of this project is to improve security, traffic safety in order to better serve tourists, to provide security on roads, on the streets – preventive actions and on the other hand to provide and ensure rapid and effective response on the realized violation, delict, assault – repressive actions

Police officers from the Croatia, Serbia, Albania, North Macedonia, Italy, Romania were sent to work in Montenegro during summer season where they patrolled the coast with colleagues from Montenegro.

This collaboration is based on signed protocols with the ministries of interior affairs.





THE END

kami...www.mywanderlust.pl

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